

Frequently Asked Questions

How do I set up my account for automatic payments?

You can have your payments automatically drafted out of your checking or savings account by signing a bank draft form -- or you can set up your online account to automatically e-pay by check, debit or credit card each month.

To enroll in bank draft, request a bank draft form by email or locate the form under the "Forms and Brochures" section of our website. Fill out the form and return to one of our offices, fax it to 334-588-0683 or email to wec@wiregrass.coop.

To set up online to make automatic payments, click here for our bill-pay site. Enter your account number and password. Once you have logged on to the bill pay site, check the box to the left of your account. To set up to auto-pay each month, click on "account information" and then choose which option you prefer, either "auto-pay by credit or debit card" or "auto-pay by e-check" from your checking account.