



HEADQUARTERS

509 N. State Highway 167
P.O. Box 158 -- Hartford, AL 36344
(334) 588-2223 -- 1-800-239-4602
FAX 334-588-0683

DISTRICT OFFICES

Dothan, AL -- 6167 Fortner St.
Ashford, AL -- 1066 Ashford Road
Samson, AL -- 13148 W. State Highway 52



*Struggling to pay
your power bill?*

There is help!



Wiregrass policy helps members struggling to pay



Read our article in the November issue of Alabama Living.

Wiregrass Electric Cooperative understands that during tough times some members are forced to make difficult financial decisions. Members may be forced to choose between paying the electric bill or some other necessity. Members can take comfort in the fact that WEC has policies and procedures in place to help when they are faced with challenging financial times.

Contact WEC's Member Care Team at 800-239-4602 **BEFORE PAYMENT IS DUE** if you know you can not make your payment. Every effort will be made to work with you to set up a reasonable payment schedule and avoid a service interruption. A payment extension may be granted up to four (4) times within a 12 month period.

IF SERVICE HAS BEEN DISCONNECTED for failure to pay, a reconnect fee and at least a \$200 deposit is required to reconnect service. If service is disconnected again for failure to pay, members are required to pay 2½ times their average monthly bill to be reconnected.

Several agencies throughout the Wiregrass service area offer assistance for those struggling to pay their power bill:

DEPARTMENT OF HUMAN RESOURCES

Dothan Center334-794-8754
Cottonwood Center334-691-2177
Wicksburg Center334-692-3537
Geneva County Center334-684-6443
Enterprise Center334-347-2057

AMERICAN RED CROSS334-792-9852

DOTHAN RESCUE MISSION334-794-4637

GENEVA CHRISTIAN MISSION334-684-7756

CATHOLIC SOCIAL SERVICES334-793-3601

COLUMBIA BAPTIST334-699-2855