

*...We need your
telephone number*



*You need this during
a power outage...*

Account Information Update Form

You may update your account information:

1 Online by visiting www.wiregrass.coop and selecting 'My Home', then 'Update Phone Number' -OR-

2 By phone by calling Wiregrass Electric Cooperative at 1-800-239-4602 -OR-

3 In Person by returning this completed form to a WEC office near you:

- Hartford - 509 N. State Highway 167
- Dothan - 6167 Fortner St.
- Ashford - 1066 Ashford Road
- Samson - 13148 W. State Highway 52 W

Account Number _____

Name on Account _____

Phone Number at the Location of This Account _____

Cell Phone Number #1 _____
Cell Phone Number #2 _____

Email Address (or Addresses) _____

Email helps us serve you better. By providing your email address, you give WEC permission to share important cooperative and industry news with you through our monthly email newsletter and occasional notices. **WEC WILL NEVER SELL OR OTHERWISE SHARE YOUR INFORMATION.**

Why is having your correct phone number so important?

With your home and cell numbers on file, our Outage Reporting System will use Caller ID information to immediately identify your account when you call to report an outage. With the press of a few keys, you'll be able to verify the information and complete your report in a minute or less. Our system will then use the information from you and others affected to efficiently track and respond to the outage.

We also use your phone number when we send a broadcast message with important service information for a particular neighborhood. Without your correct numbers, you will not receive the message.



**When the lights go out
there's only one number to call**

**Report Outages 24/7
1-888-4-MY-OUTAGE
(1-888-469-6882)**

WIREGRASS
ELECTRIC COOPERATIVE
A PowerSouth Energy Cooperative
www.wiregrasscoop.com

Updating your account information is easy. Choose an option:



1

ONLINE: Use the convenient update form on our website at www.wiregrass.coop



2

BY PHONE: Connect with our Member Care Team or Interactive Voice Response (IVR) system.



3

IN PERSON: Complete the card on the reverse and drop it by a WEC office near you.