

Frequently Asked Questions

How do I get a password to log into my account online?

Temporary passwords are located on your bill. Your original temporary password is your account number minus the last two digits. Example: if your account number is 6749201, then your password is 67492.

Once you log in, you can change the password to a personalized one. Once your account has been logged in, the temporary password will no longer appear on future bills.

If you have a new account and the temporary password is not listed on your bill or you cannot remember your password once you have changed it, email membercare@wiregrass.coop to request your password or call our Member Care Department at 1-800-239-4602.