

## Frequently Asked Questions

### What are my payment options?

Wiregrass Electric offers several different ways to make payments. Members may make payments in person at any Wiregrass Electric office in Hartford, Dothan, Ashford or Samson. We take checks, cash, credit or debit cards and e-checks at these locations.

We also take credit or debit card or e-check payments over the phone during regular business hours between 8:00 a.m. and 5:00 p.m. Monday through Friday.

We offer payment options on our [website](#).

These options all post your payments the same day to your account. Payments may also be made in our drop boxes at each of our offices; payments will be posted the next business day.

Payments made by mail using the payment stub included with your bill may take several days to post to your account and are subject to mail delays and holidays.