

Discontinuation of Load Control Device Program

Important Information for Wiregrass Electric Cooperative Members

Dear Valued Member,

Our records indicate that you received a water heater from Wiregrass Electric Cooperative and subsequently had a load control device installed. We are writing to inform you about an important update regarding this device and the associated program.

Program Discontinuation

We have recently discontinued the load control device program. As a result, we will no longer be sending signals to the installed device on your water heater. This decision was made after careful consideration and evaluation of the program's effectiveness and the availability of alternative energy-saving solutions.

Impact on Your Water Heater

With the discontinuation of the program, the load control device installed on your water heater will no longer receive signals to manage its energy consumption. This means that the device will not function as intended and will no longer help in reducing your energy usage during peak demand periods. However, your water heater will continue to work as intended by heating water.

Next Steps for You

To ensure that your water heater does not contribute to your peak demand during the winter months, we recommend taking the following steps:

- Contact a licensed electrician to remove the existing load control device from your water heater.
- Replace the load control device with an alternative device of your choosing that is compatible with your water heater and can help manage its energy consumption effectively.

Choosing a Replacement Device

There are several options available for replacement devices that can help you manage your water heater's energy usage. When selecting a new device, consider the following factors:

- **Compatibility:** Ensure the device is compatible with your specific water heater model.
- **Energy Efficiency:** Look for devices that offer energy-saving features to help reduce your overall energy consumption.
- **Ease of Installation:** Choose a device that can be easily installed by your electrician.

We encourage you to consult with your electrician to determine the best replacement device for your needs.

Benefits of Replacing the Device

By replacing the load control device on your water heater, you can continue to manage your energy consumption effectively and potentially reduce your energy bills. A new, energy-efficient device can help you:

- Maintain optimal energy usage during peak demand periods.
- Ensure the long-term efficiency and performance of your water heater.
- Contribute to overall energy conservation efforts.

Conclusion

We appreciate your understanding and cooperation as we discontinue the load control device program. By taking the necessary steps to replace the device on your water heater, you can ensure continued energy efficiency and manage your energy consumption effectively. Thank you for being a valued member of Wiregrass Electric Cooperative.

Sincerely,

Wiregrass Electric Cooperative